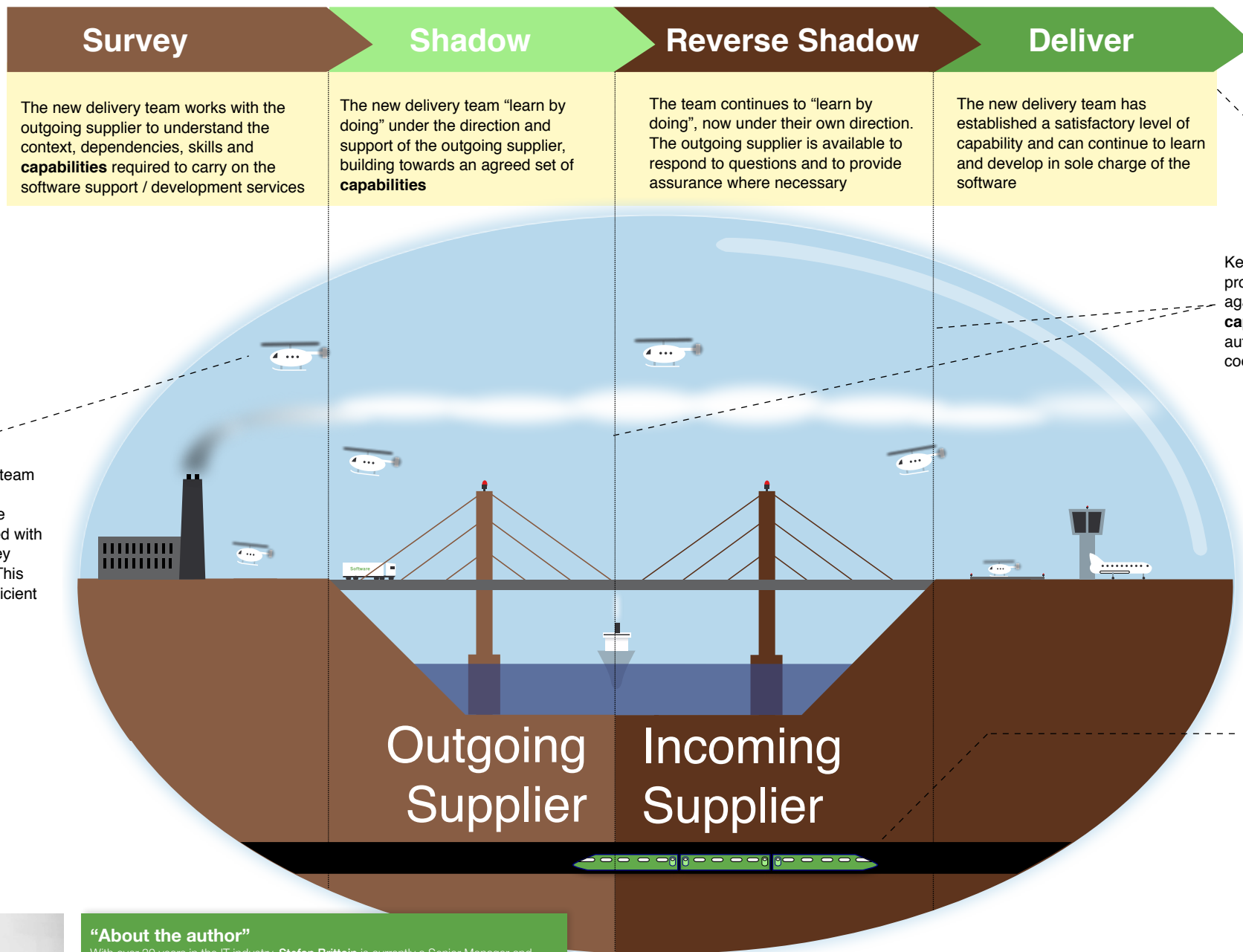


Transition of Software Development and Support Services between Suppliers (Vendors)



Daily progress and team efficiency throughout the transition is best addressed using a lean method such as Kanban

Key to understanding progress are assessments against a set of agreed core **capabilities** (e.g. the ability to author requirements, build code, test, deploy, etc).

Key members of the Incoming Supplier’s team (who will remain responsible for future delivery) are engaged with transition from Survey through to Deliver. This avoids a further inefficient transition later on.

Communications between the Outgoing and Incoming suppliers is critical during the transition process

“About the author”

With over 20 years in the IT industry, **Stefan Brittain** is currently a Senior Manager and lean development proponent at a leading UK defence company. Stefan holds certifications in PRINCE2, ITIL, TOGAF and ISEB-ISTQB.
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